



CLICK WITH CONFIDENCE: STAYING SAFE IN A DIGITAL AGE

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The digital world can feel a bit like the Wild West sometimes. However, with just a few simple habits, you can take control of your online safety and use confidently use technology without losing the convenience and fun of being connected.

Online Scams

- Scams will have a sense of urgency, can be too good to be true, & have unusual links
- Scams are delivered via email, text and phone calls
- Scammers are looking for your information, identity and financial access

Most Popular Scams

- Social Security
- Medicare
- Telemarketing
- Tech Support
- Shopping
- Banking
- Prescriptions
- Mortgage
- Fake Charity
- Gift Cards
- Grandparents/Family
- Romance
- Parcel Tracking/Delivery
- Debt Collection
- Fake Websites

Action Steps If You Have Been Scammed

- Do Not Engage Further
- Screenshot/Download Conversations
- Change Your Passwords
- Check Financial Accounts
- Make A Police Report
- Contact Government Agencies
- Alert Financial Institutions
- Monitor Accounts Continuously



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Best Practices To Stay Safe In A Digital World

- **Protect Your Devices**
 - Password Protection
 - Create passwords at least 12 characters long using letters, numbers, & symbols.
 - Don't reuse passwords – one leak can expose all your accounts.
 - Consider using a password manager to safely store and organize them.
 - Create A Passkey
 - Very strong - Generated by your device and are unique to each site.
 - Enable Two-Factor Authentication (2FA) for extra layer of security
- **Keep Devices Updated**
 - Regular updates on your phone, tablet, or computer fix security holes.
 - Turn on automatic updates whenever possible so you don't have to think about it.
- **Use Secure WiFi Connections**
 - Avoid using public wireless internet as much as possible.
 - Use a private hotspot or VPN when you can, especially when accessing private info.
- **Make Purchases On Secure Websites**
 - Only use trusted websites that start with "https://" (the "s" stands for secure).
 - Look for a small padlock icon next to the web address before entering personal info.
- **Think Before You Click!**
 - Don't open attachments or click links in unexpected emails or text messages.
 - When in doubt, contact the company directly using contact info on their website.
- **Don't Overshare On Social Media**
 - Avoid using birthdate, address, vacation plans, or full family names
 - Adjust privacy settings so only friends can see your posts.
- **ASK FOR HELP!**
 - Don't risk your security because of your shame - it's OK & expected to need help!